



We chose Cad-Capture because they were flexible and easy to work with. They were able to customize the software and provide a complete document management system to suit our business needs. Cad-Capture was also able to provide us with comprehensive training that has allowed us to fully operate solution.



Customer Focus

PROJECT: Centro

Organisation: Centro



The project: Document management solution.

Cad-Capture was required to implement its expertise in:

- 1) Document management
- 2) Scanning
- 3) Training



Centro, the West Midlands Passenger Transport Executive, decided to choose Cad-Capture to provide its new document management solution based on Hummingbird DM.

Centro is the key body responsible for promoting and developing public transport in the West Midlands, including the Midland Metro.

Centro's DM system was out of date and no longer supported their business requirements. Centro required a DM solution that could be applied to both general office DM and to project based DM, for example the storage of plans and other engineering documents associated with the Midland Metro project. Hummingbird DM was flexible enough to provide this and was specifically tailored by Cad-Capture to meet Centro's requirements.

The solution provided was based around Hummingbird DM but also featured elements of workflow, Hummingbird imaging, AutoVue and Kofax Ascent Capture. The combination of these elements has built on the core document management functionality by allowing ad hoc scanning, batch scanning and the ability to view engineering drawings and plans.

Centro staff were provided with specialist training and after sales service from Cad-Capture in order to ensure the document management solution is used to its full potential.



The Solution

Hummingbird DM is a document management system that transforms document-based information into knowledge assets. It achieves this through enabling the capture, manipulation and distribution of working knowledge.

Hummingbird Workflow has allowed users to easily determine how, when and where content should flow.

Hummingbird Imaging has provided a means to capture and index paper-based documents and manage them in tandem with electronic content that produces a library of resources and is managed by Hummingbird DM. By transforming paper documents into digital assets, users have immediate access to essential resources that have been previously held on paper format.

AutoVue has provided users with the ability to view, print and convert their electronic documents. It also has allowed them to import scanned documents from projects straight into the DM system.

Kofax Ascent Capture extracts important data, indexes files and documents and delivers the information directly into document management systems and provides instant access to information and the ability to retrieve it quickly and efficiently.

If you would like to know more about what we could do for you, phone:

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or visit our website at:

www.cadcapture.co.uk

